



Water Meter Replacement Program: In Progress

Participation is Mandatory

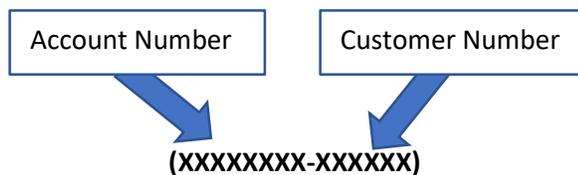
In October 2022, the Town of Sharon Department of Public Works initiated a Town-wide meter replacement program. This project will upgrade your current water meter and reading device at your home or business at no cost. The new water meter reading system will allow the Town to automatically retrieve accurate water meter readings and provide the Town of Sharon customers with up-to-date metering technology that will conserve and save resources.

All water meters in Town are expected to be replaced by June 1, 2023.

A qualified Contractor, Mass Installation Inc., is working with the Sharon Water Department to complete the water meter replacement project in a professional, effective, and efficient way.

What You Should Do:

1. Schedule a one-hour appointment anytime by calling 1.800.933.1360 or online at www.MassInstallation.com/appointment.
2. Grant access to your water meter (usually located in the lowest level of your home on the street side).
3. Sign up for Eye-on-Water online at <https://helpeyeonwater.com> using your customer account information to be able to track water consumption, set leak, vacation, and high usage alerts. You will need your 8-digit account number and 6-digit customer number when signing up. This information can be found on your water bill and the postcards received by Mass Installation.



What You Can Expect:

At your scheduled appointment time, a qualified technician from Mass Installation will arrive to complete the meter replacement. During the one-hour appointment, they will replace the reading device and the actual meter *inside* your premise. This will include a brief water interruption. Someone over the age of 18 must be present for the duration of the appointment. For more information, please view the video linked on the Town's website.

<https://www.townofsharon.net/water-division>

Please be aware the temperature or weather will not affect the water meter replacement or the brief water disruption.



Example of a recent water meter that was replaced by Mass Installation and the Town of Sharon